

Please read ALL of the following pages

BEFORE

completing the warranty claim

**ALL MATTRESS WARRANTY GUIDELINES AND
DECISIONS ARE DETERMINED EXCLUSIVELY BY THE
MATTRESS FACTORY**

WARRANTY COVERS MANUFACTURING DEFECTS ONLY

An actual mattress defect in the mattress industry occurs less than 5% OF THE TIME.

The majority of issues listed on the following pages are not considered to be warranty defects. Some issues can also damage the sleep set and void the warranty.

Simply replacing the mattress without understanding and correcting these issues will only result in continued issues in the future.

UNEVEN WEAR IS A NORMAL OCCURRENCE, AND IS NOT CONSIDERED A WARRANTY DEFECT UNLESS INDENTATIONS ARE BEYOND 1 3/4 INCH

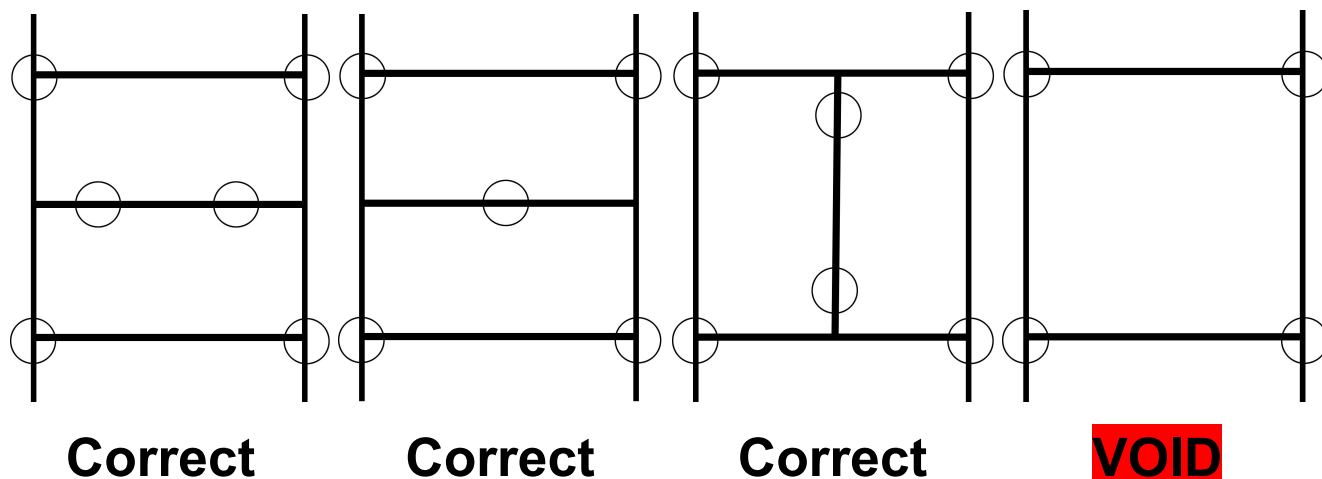
Today's mattresses are made with many layers of comfort materials

Just like carpet, your body will compress areas it contacts, while unused areas will remain like new

Here are some tips to help evenly wear the entire surface of a mattress

- 1) DO NOT SLEEP IN ONE AREA. Rotate sleeping on the left side, right side, and center of the mattress. This is especially important for single sleepers or very still sleepers.**
- 2) With 2 sleepers and very still sleepers, it is normal for a mattress to develop a higher or firmer feel in the center or outer edges of the mattress, as these areas get little to no body contact over time.**
- 3) Rotating your mattress 180 degrees once a month greatly helps promote even wear on both ends of the mattress.**
- 4) Just like carpet, the more layers and the thicker it is, the more you must utilize the entire surface to promote even wear over time. Uneven wear is not considered a warranty defect.**

Queen or King beds require one or more center support legs in the CENTER of the sleep set as follows.



○ - Indicates legs that touch the frame and floor.

Lack of center support damages the sleep set and voids the warranty on all Queen or King mattress brands.

Putting a new mattress on an existing or used boxspring or foundation can damage the mattress & voids all warranties.

Due to the potential risks exposed to all parties involved in handling a mattress under warranty, any stains on the mattress voids the warranty.

This applies to all mattress brands.

Name: _____

Name of Purchaser on original receipt (if different than above):

Current Address: _____

City, State, Zip: _____

Primary Phone: _____ Secondary Phone: _____

Email Address: _____

Date of Purchase: _____

How many feet, rollers, legs, or posts are under the bed? _____

Describe what is happening with your sleep set: _____

Is a copy of the original receipt included? _____ ALL Factories require a copy of the original receipt and are unable to provide service without one.

Guest's Signature: _____ Date: _____